CHAPTER 1

GENERAL INFORMATION

A. AUTHORITY

DoD Directive 4140.1 (reference (a)) prescribes the publication and use of this manual.

B. PURPOSE

- 1. This manual provides policies and prescribes uniform procedures for recording inventory management data passed between elements of a single Service or Agency distribution system or between the various distribution systems of the Department of Defense. The procedures govern the interchange of information for all material in the supply control/distribution systems and financial management of the DoD and other participating Agencies, unless specifically exempted by the **Deputy Under Secretary of Defense (Logistics) (DUSD(L))**.
- 2. The forms, formats, and codes prescribed herein are adaptable to high-speed communication and automatic data processing. They were developed on the basis of the Services'/Agencies' requirement for standard transaction reporting and accounting procedures used in item accounting and financial inventory of Department of Defense material. The prescribed codes are mandatory for inter- and intra-Service/Agency use when data are interchanged among elements of a distribution system.
- 3. The requirements of other logistics functional areas (exclusive of the specific codes and procedures for accomplishment) related to MILSTRAP have been considered and are included to provide procedural clarity and/or to describe procedural interface with other DoD logistics standard systems. Certain techniques for deriving financial billing data are provided within the purview of this manual. Financial billing procedures are prescribed in appropriate DoD instructions.

c. APPLICABILITY

- 1. This manual applies to the Office of the Secretary of Defense, Unified and Specified Commands, the Organization of the Joint Chiefs of Staff, the Army, Navy, Air Force, Marine Corps, Coast Guard, Defense Nuclear Agency, Defense Logistics Agency, and, in part (chapter 11 and appendix B6), to the General Services Administration.
- a. The U.S. Coast Guard, as established by Title 14 of the United States Code, ". . . shall be a Military Service and a branch of the armed forces of the United States at all times." While the Coast Guard is an element of the Department of Transportation, it functions as a specialized Service in the Navy during times of war.
- b. As a Military Service, the Coast Guard relationship, with regard to MILSTRAP will be the same as the DoD Military Services.

D. EXCLUSIONS

- 1. Supply transactions below the ICP, SCA, SA level in the distribution system; i.e., transactions at post, camp, station, base (or equivalent) level with the exception of transaction and asset status reporting provided for in chapter 8, section C., or between post, camp, station, base (or equivalent) and using organizations, unless a Service or Agency identifies applicability of these procedures to a requirement at this level within the Service or Agency. Materiel receipt acknowledgment transactions at the retail level, as provided for in chapter 4, section N., are also required between Military Service activities and Agencies below the wholesale distribution system and are therefore not excluded. MILSTRAP further excludes:
 - a. Bulk petroleum and packaged fuel products.
 - b. Forms and publications.
 - c. Industrial plant equipment.
- d. COMSEC and SIGINT equipment, COMSEC aids (keying materiel), and those spare and repair parts which are classified as CRYPTO items or which are normally obtained through CRYPTO channels.
 - e. Aircraft and missile propulsion units.

- f. Nuclear ordnance items designated by DNA for item serial number control.
 - 9" Coal and coke.
 - h. National Defense Stockpile assets.
- 2. Financial transactions generated independently of inventory control record maintenance. The financial accounting aspects of this manual pertain only to that financial data produced as a by-product of receipt, issue, and adjustment processing.
- 3. Chapter 7 addresses exclusions from the requirements of the DoD Physical Inventory Control Program.

E. **POLICY**

- 1. This manual shall be disseminated, as required, to the using levels of DoD Components. Supplemental instructions issued by DoD Components are authorized when additional detailed instructions are required.
- 2. These procedures shall be implemented uniformly between DoD Components and at all levels within each DoD Component. Priority shall be given to the development and implementation of inter-DoD Component procedures before separate development and implementation of intra-DoD Component procedures.
- a. New or redesigned intra-DoD Component systems or procedures which conflict with this manual will not be developed or used unless a waiver is approved.
- b. Requests for deviations or waivers shall be considered when it can be demonstrated **that** the system in question cannot provide a workable method or procedure or cannot accommodate interim requirements.
- c. Deviations or waivers may not be requested **solely to** accommodate existing internal systems and procedures or organizational environments.
- 3. Recommended changes to these procedures will be forwarded through the Service/Agency MILSTRAP Focal Point, listed in section J., to the DoD MILSTRAP System Administrator for review and coordination with

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all Services/Agencies. With the **exception** of urgent changes which will be implemented on a priority basis, approved changes will be consolidated and scheduled for implementation semiannually to avoid continuous disruption of systems at operating levels. Implementation dates for approved changes will be as coordinated with Services/Agencies or as directed by the DUSD(L).

F. RESPONSIBILITIES

- 1. The <u>DoD MILSTRAP System Administrator</u> is assigned as the DoD Focal Point responsible for administering MILSTRAP in accordance with the policy guidance of the DUSD(L). The system administrator shall:
- a. Perform analysis and design functions, in coordination with the Services/Agencies, to implement guidance and instructions provided by the DUSD(L) and to ensure the involvement of telecommunications planning in an integrated system design.
- b. Recommend system improvements and additional policy, as required, during the development of procedures.
- c. Develop, publish, and maintain this manual in a current status consistent with DoD 5025.1-M (reference (e)) . This <code>includes</code> the responsibility to:
- (1) Evaluate and coordinate proposed changes with the Services/Agencies, foreign governments, and industrial organizations and furnish a copy of all change proposals to the DUSD(L).
- (2) Resolve issues concerning procedural matters within 90 calendar days after receipt of all comments from the Services/Agencies. Issues affecting resources or policy shall be referred, together with comments of the Services/Agencies and a recommendation of the system administrator, to the DUSD(L) for decision.
- (3) Disseminate to the DUSD(L) and to the Services/Agencies a quarterly status review of all change proposals which have not yet been approved for publication, or, that if approved, have not been implemented. (RCS DD-P&L(Q&SA)1419 applies.)
- (4) Ensure compatibility of assigned systems. Coordinate, when appropriate, among DLSSO system administrators for assigned systems, with designated system administrators of other DoD logistics systems, and

with related DoD logistics task groups. Attain compatibility among these systems and groups, when appropriate, before coordination with the Services/Agencies.

- d. Ensure uniform implementation of MILSTRAP, consistent with DoDD 4140.1 (reference (a)), by taking action 'to:
- (1) Review all supplemental procedures issued by Services/Agencies to ensure continuing conformance of revisions to MILSTRAP .
- (2) Review implementation plans and implementation dates of Services/Agencies and make recommendations for improvements.
- (3) Conduct periodic evaluations to determine the effectiveness of the system.
- (4) Conduct staff assistance visits to Service/Agency activities to review selected system segments in order to determine compliance with prescribed MILSTRAP requirements and to furnish clarification to ensure uniform interpretation of MILSTRAP requirements. At the beginning of each calendar year, develop and submit a coordinated Service/Agency staff assistance visit program for the coming fiscal year to the DUSD(L). The staff assistance visit program will reflect a tentative schedule of activities to be visited and general areas of concentration.
- (5),. Report to the **DUSD(L)** the findings and recommendations of evaluations and staff assistance visits, along with comments of the Services/Agencies concerned.
- (6) Secure semiannually from the Services/Agencies status information. concerning implementation of approved system revisions. (RCS DD-P&L(Q&SA)1419 applies.)
- e. Chair a focal point committee composed of representatives from each of the participating Services/Agencies. Convene a focal point committee meeting at least quarterly and issue fully documented minutes of these proceedings to each participating Service/Agency representative. To the maximum extent practicable, announce the meeting, together with the agenda items, 30 calendar days in advance of the scheduled meeting date.

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- f. Review and evaluate curricula of DoD and other participating organization training schools offering courses related to MILSTRAP and make recommendations for improvements.
- **g.** Assist in resolving problems, violations, and deviations that arise during system operations and that are reported to the system administrator. Unresolved problems and continued violations shall be referred to the **DUSD(L)** for resolution or corrective action.
- h. Review and coordinate with the Services/Agencies, affected foreign governments, and industrial organizations all requests for systems deviations and exemptions and make appropriate recommendations to the DUSD(L) based on factfinding studies or analysis of accompanying justification.

2. <u>Heads of DoD Components and Other Participating Services/</u> Agencies will:

- a. Designate an office of primary responsibility for MILSTRAP to serve as the system focal point. Identify by name to the system administrator a primary and alternate focal point representative for MILSTRAP to:
 - (1) Serve on the MILSTRAP Focal Point Committee.
- (2) Provide the Service/Agency or participating organization position, and have the authority to make decisions regarding procedural aspects.
- (3) Ensure continuous liaison with the system administrator and other Services/Agencies.
- (4) Evaluate all suggested changes to MILSTRAP that originate within their organization. Beneficial suggestions shall be evaluated initially by the focal point. If a suggestion is received by the system administrator directly for evaluation, it shall be forwarded to the appropriate Service/Agency focal point for review and evaluation. If the suggestion is considered worthy of adoption, the focal point shall submit a change proposal to the system administrator, stipulating specific narrative changes to the publication. Such proposed changes shall be coordinated in the normal manner with awards determined by the focal point in accordance with current procedures.
- (5) Submit revision proposals to the system administrator with justification and expected benefits.

- (6) Develop and submit to the system administrator a single, coordinated Service/Agency position on all change proposals within the time limit specified (normally 60 calendar days) by the system administrator.
- (7) Participate in system staff assistance visits in coordination with the system administrator.
- b. Provide the system administrator with a semiannual status report concerning implementation of approved MILSTRAP changes. RCS DD-P&L(Q&SA)1419 applies for this requirement. Report information as of 1 May and 1 November of each year for each approved change beginning with the first report following publication of the approved change letter and ending with the report in which the approved change is identified as fully implemented. In the final report, provide the Service/Agency implementing publication and change numbers/system identification/ subsystem identification, as applicable. Attach a copy of the publication change if the DLSSD is not on automatic distribution for the publication. Send reports to the Defense Logistics Management Standards Office, ATTN: DIMSO-DS, 6301 Little River Turnpike, Suite 230, Alexandria, VA 22312-3508, by 30 May and 30 November of each year.
- c. Accomplish internal training to assure timely and effective implementation and continued operation of MILSTRAP. In addition furnish copies of initial training instructions concerning MILSTRAP to the system administrator.
- d. Review, evaluate, and update, at least annually, curricula of internal training programs to ensure adequacy of training.
- **e.** Provide representation to joint system design and development efforts and evaluations of MILSTRAP in coordination with the system administrator.
- f. Review internal procedures continually to eliminate and prevent duplication of records, reports, and administrative functions related to information provided by MILSTRAP.
- g. Provide the DLA Administrative Support Center, Publications Division, ATTN: DASC-PM, Cameron Station, Alexandria, VA 22304-6130, with an open rider requisition using SF 1, Printing and Binding Requisition, and bulk distribution lists to cover all printed changes to MILSTRAP.

- h. Ensure that operating activities that support a MILSTRAP function comply with these procedures.
- i. Furnish to the system administrator copies of supplemental and internal procedures, and changes thereto, related to operation of MILSTRAP .
- j. Report to the system administrator problems, violations, and deviations that arise during system operations.

G. **DISTRIBUTION** OF THE MANUAL

- 1. The DLA Administrative Support Center, *Installation Services* (DASC-WP), will make distribution of this publication to designated points within each Service/Agency based upon open rider requisitions provided by the Service/Agency. Further distribution is accomplished within each Service/Agency based upon approved distribution data generated through command publication channels.
- 2. The Service/Agency focal points identified in section J. have been designated as the single point to which Service/Agency activities will submit requests for copies of the basic publication, and changes thereto.

H. NUMBERING SYSTEM

- 1. In addition to the front matter--Foreword, Table of Contents, Acronyms, Abbreviations, etc., --the publication is organized into chapters and appendices.
- 2. Each chapter is divided into sections and paragraphs. Chapters are indicated by numbers. Sections are indicated by upper case letters and paragraphs by numbers. Subparagraphs are indicated by lower case letters, numbers in parentheses, and lower case letters in parentheses, in that order, as follows:

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Section	1	<u> </u>	1	I
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Paragraph				<u> </u>
Subparagraphs				

- 3. Appendices are identified by alphabetic and numerics to indicate an alphabetic grouping (e.g., Al, A2, Bl, B2).
- 4. Pages are numbered in sequence for each separate chapter and appendix using Arabic numerals beginning with 1. Each page number is preceded by the chapter or appendix designation; e.g., the second page of chapter 3 is numbered 3-2 while the second page of appendix B1 is numbered B1-2. When an index page precedes an appendix, it contains the alphabetic letter of the appendix (A, B, or C) and a small Roman numeral; e.g., the index page to appendix B is numbered B-i. If introductory pages are included in an appendix they are identified by the alphabetic letter of the appendix (A, B, or C) and the page number; e.g., A-1, etc.

I. SYSTEM MAINTENANCE

- 1. <u>Revisions to MILSTRAP</u> result from release or revision of DoD instructions, directives, policy changes, and recommendations of the system administrator and the Services/Agencies.
- 2. <u>Submitting Proposed Changes</u>. The Service/Agency focal points, authorized in section J., and the heads of DoD logistics task groups, will forward proposed MILSTRAP changes to the Defense Logistics Management Standards Office, **ATTN: DIMSO-DS**, for required processing. As a minimum, include the following information in all proposed changes:
- a. <u>Concept and Rationale</u>. A narrative description of the basic concept being proposed and reasons therefor.
- b. <u>Interface and Impact</u>. A statement of known interface and impact requirements which identifies changes requiring coordination with other DoD logistics systems.
- c. <u>Advantages and Disadvantages</u>. Operational statements which identify known advantages/disadvantages which would result from the proposed change.
- d. <u>Proposed Chancre</u>. Proposed wording for MILSTRAP and any other affected DoD publications.

3. System Administrator Evaluation of Proposed Changes

- a. The system administrator will review all proposed changes to determine **their** completeness (see previous paragraph I.2.) and will return proposed changes which are not complete **to** the submitter.
- b. The system administrator will evaluate all proposed changes prior to formal staffing with the Services/Agencies. The evaluation of the proposed revision will include, but not be limited to, the accuracy, validity, necessity, and urgency of the change.
- c. The system administrator will return to the submitting focal point any requested change which does not. demonstrate significant inter-Service and/or inter-Agency benefit. When requested changes do demonstrate significant benefit, the system administrator will formalize the request as a proposed MILSTRAP change letter and staff it with the participating Services/Agencies and with the administrators of other DoD logistics systems which are impacted by the proposed change.

4. Processing Formal Proposed MILSTRAP Change Letters

- a. Formal PMCLS will be consecutively numbered and will normally request the Services/Agencies to respond within 60 calendar days.
- b. Service/Agency focal points will provide a single coordinated position on all PMCLs.
- c. If responses are not received within the specified timeframe, the system administrator will follow up with the delinquent Service/Agency. The first followup will be via letter and will occur 7 calendar days after the lapse of the specified response time. The second followup, if applicable, will be accomplished either by a second letter or by a meeting between the delinquent Service/Agency and the system administrator. The second followup will occur 30 calendar days after the elapse of the specified response time. When a Service/Agency fails to respond within 45 calendar days of the specified response time, the system administrator will refer the matter to the DUSD(L).
- 5. <u>Review and Evaluation of Responses</u>. The system administrator will review and evaluate Service/Agency responses as follows:

- a. When necessary, schedule PMCLS not receiving complete Service/Agency concurrence for discussion and resolution at a meeting of the Service/Agency focal point representatives"
- b. Resolve issues which involve procedural matters normally within 90 calendar days after the receipt of all comments from the participating Services/Agencies.
- c. Refer unresolved matters affecting policy, together with the Service/Agency comments and a recommendation of the system administrator, to the DUSD(L) for resolution.

6. <u>Establishment of Implementation Dates</u>

- a. Following resolution of Service/Agency comments on the PMCL, the system administrator will prepare and disseminate to the Service/Agency focal points a letter requesting the Service/Agency preferred cyclic (May 1 or November 1) implementation date. RFID letters will normally request that Service/Agency implementation dates be provided within 60 calendar days.
- b. When one Service/Agency provides an extended implementation date which would delay implementation by the other Services/Agencies by 12 months or more, the system administrator will attempt to resolve the issue with the appropriate Service/Agency. When a satisfactory implementation date cannot be jointly agreed upon, the system administrator will forward the matter to the DUSD(L) for resolution.

7. Announcement of Implementation Dates

- a. After receiving and evaluating Service/Agency preferred cyclic implementation dates, the system administrator will select and announce a DoD cyclic implementation date through dissemination of a consecutively numbered AMCL. When practicable, the system administrator will distribute AMCLs to the Services/Agencies at least 9 months prior to the approved implementation date. Each AMCL will contain a cross-reference to all preceding AMCLs which have not been implemented.
- b. AMCLS are planning documents provided to assist the Services/Agencies in the system/program design efforts which may be necessary to implement the change. To prevent degradation of this publication, AMCLS must be maintained separately.
- c. The system administrator will incorporate each AMCL for MILSTRAP into an interim and/or formal change to this publication immediately preceding the implementation date for the AMCL.

8. Preparation and Distribution of Interim and Formal Changes

- a. <u>Interim Changes</u>. When it is necessary to disseminate modifications to this publication more expeditiously than cyclic implementation dates permit, the system administrator will distribute interim changes. Interim changes will be numbered Consecutively and will indicate the current year. For example, interim changes for 1987 will be numbered 87-1, 87-2, 87-3, etc. The changes will be issued as full page insertions to this publication and the change number will be indicated on each revised page. Paragraphs that are modified or added will be identified by *bold and italicized print*. *To* prevent degradation of this publication, interim changes must not be posted until their effective date.
- b. Formal Changes. The system administrator will publish formal changes twice a year, normally 30 calendar days prior to the effective (cyclic implementation) dates of May 1 and November 1. Formal changes will incorporate, and identify therein, all AMCLS having the same cyclic implementation date and all previously implemented interim changes. Formal changes will be numbered in sequence (CH 1, CH 2, etc.). The changes will be issued as full page insertions to this publication and the change number will be indicated on each revised page. Any explanatory information which is necessary to supplement page changes will be contained in the cover letter. Paragraphs that are modified or added will be identified by **bold and italicized print.** To prevent degradation of this publication, formal changes must not be posted until their effective date.

J. FOCAL POINTS

The following offices have been designated as focal points for MILSTRAP:

DoD MILSTRAP System Administrator

Director

Defense Logistics management Standards Office

ATTN: **DLMSO-DS**

6301 Little River Turnpike,

Suite 230

Alexandria, VA 22312-3508

Army

Commander

U.S. Army Materiel Command

ATTN: AMCLG-SM

5001 Eisenhower Avenue Alexandria, VA 22333-0001

Navy

Commander

Naval Supply Systems Command ATTN: $SUP\ 4112A$

1931 Jefferson Davis Highway Arlington, VA 22241-5360

Air Force

Commander

RO Air Force Materiel Command

ATTN : AFMC (LGIM)

4375 Chidlaw Road, Suite 6 Wright-Patterson AFB, OH

45433-5006

Marine Corps

Commandant

U.S. Marine Corps

ATTN: LPS-1

3033 Wilson Boulevard

Arlington, VA 22201-3843

Defense Logistics Agency

Director

Defense Logistics Agency

ATTN: MMDOI Cameron Stat ion

Alexandria, VA 22304-6100

Defense Mapping Agency

Defense Mapping Agency

Distribution Division ATTN: DMA (OPD) /A-12

8613 Lee Highway

Fairfax, VA 22031-2137

Defense Nuclear Agency

Commander

Field Command

Defense Nuclear Agency

ATTN: FCLMM

1680 Texas Street, SE

Kirtland AFB, NM 87115-5669

National Security Agency

Director

National Security Agency

ATTN: L111

9800 Savage Road

FT. George G. Mead, MD

20755-6000

coast Guard

Commandant

U. S. coast Guard

ATTN: G-ELM-2

2100 Second Street, SW

Washington, DC 20593-0001

General Services Administrate ion

Commissioner

General Services

Administration,

Federal Supply Service

ATTN: FCSI (CM 4, Room 702)

1941 Jefferson Davis Highway Arlington, VA 22202-4502

K. COMMUNICATIONS

- 1. General. The DAAS, which is tied into AUTODIN, provides a routing, editing, and mailing service for the DoD. Procedures governing use of the AUTODIN and the DAAS are prescribed by JANAP 128 (I) (reference (f)) and DoD 4000 .25-1 O-M (reference (g)) respectively. The DAAS is designed for transmission and receipt of computer-readable logistic documents by electronic means using AUTODIN data pattern terminals or AUTODIN teletype mode-five terminals.
- a. MILSTRAP is designed for use of electronically transmitted computer-readable transactions. All DoD act ivit ies having the capability to send computer-readable transactions, and non-DoD act ivit ies by agreement, will use the AUTODIN and DAAS in the MI LSTRAP process. Act ivit ies lacking an ability to prepare computer-readable transact ions and/or send them electronically, will arrange for preparation and/or AUTODIN transmission of such transactions by the nearest facility having such capability; transact ions may be mailed only when such arrangements are not feasible.
- b. Activities using mode-five terminals must make arrangements with the DAAS for transmission and receipt of two line messages.

- c. Whenever it is necessary to send classified data relating to MILSTRAP documentation by any means of communication, establish controls which are commensurate with the security classification of the data being sent. Data pattern classified messages will be addressed directly to the intended recipient and not routed to or through the DAAS. Prepare such messages in accordance with JANAP 128(1) (reference (f)).
- d. DAAS routing procedures for specific MILSTRAP transactions are provided in chapter 9.

2. <u>Electronic Communications</u>

- a. The DCS AUTODIN is a worldwide DoD computerized general purpose communications system which provides for transmission of narrative and data pattern (computer-readable) traffic.
- b. The CIC in communications message headers, as prescribed by JANAP 128(1) (reference (f)), identifies various types of traffic and provides a reference/indicator to communications personnel for routing, handling, and speed of processing messages received based on the local command policies and procedures. For MILSTRAP traffic, the second position of the CIC should always be an alpha A or B, except when an alphabetic H is required by chapter 14. Establish appropriate local rules for communications terminal routing and handling of MILSTRAP transactions received to ensure that the transactions reach the appropriate functional elements for processing.
- c. MILSTRAP participants should be familiar with and establish local procedures to provide for efficient use of the facilities and capabilities of the supporting communications terminal which provides communications services.
- 3. <u>Selection of Communications Media</u>. MILSTRAP is designed to permit transmission and receipt of transactions by electronic communications, mail, telephone, and courier. To assure fast and correct processing, use the following media in their listed order of preference:
- a. <u>Data Pattern Message</u>. A computer-readable, fixed-length format sent. electronically via the DAAS. This method is the most desirable, fastest, and surest and it provides for receipt of transactions in a format suitable for automated processing.
- b. <u>Formatted Teletype Message</u>. A message sent electronically by mode-five teletype terminals via the DAAS. This method allows the sender to send MILSTRAP transactions in prescribed formats by teletype

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which will be received by the addressee in computer-readable format suitable for automated processing. This method has a limitation of 69 characters per data line (i.e., record positions 1-69) unless the teletype terminal has been modified to accommodate up to 80 characters.

- c. Air or Regular Mail or Courier. Use these methods only when there is no capability to send data pattern messages or formatted teletype messages via the DAAS. When keypunch facilities exist, or can be arranged, prepare mailed transactions in interpreted punchcard format. Mark "MILSTRAP" in large letters on the mailing envelope or container.
- d. <u>Narrative Message</u>. Narrative electronically transmitted messages are a less desirable method due to inherent delay and potential for error in transcribing into machine-readable format for processing. Narrative messages may be used to send MILSTRAP transactions electronically in prescribed formats only when all of the following conditions apply:
- (1) There is no capability to send data pattern messages via the DAAS.
- (2) Formatted teletype message is impractical due to record position restrictions (see preceding subparagraph 3.b.).
- (3) Degree of urgency precludes transmission via mail or courier of mechanically prepared and interpreted transactions.
- e. <u>Telephone</u>. The telephone is not a desirable medium due to potential for error in transcribing into machine-readable format for processing. Use the telephone to send MILSTRAP transactions only when all the other means of communication are temporarily not available and the degree of urgency requires immediate transmission. Do not confirm telephone transactions by submitting the transactions by other media.

4. Communications Precedence

- a. Assign an appropriate communications precedence to all all electronic transmissions in accordance with the JANAP 128(I), (reference (f)).
- (1) Communications precedence applies to data pattern messages, formatted teletype messages, and narrative messages. It applies to speed of transmission and handling in the communications system.

- (2) The assignment of precedence is the responsibility of the message originator as determined by the subject matter and time factors involved.
- b. The communications precedence for all MILSTRAP transactions is routine. The communications precedence for initial emergency reports of packaging discrepancies involving damaged material that poses a hazard is priority.
- 5. <u>Violations</u>. Report violations of the intent of the requirements prescribed in this section to the system administrator for corrective act ion.